





Discover how **BDTI** can support Public Administrations in gathering valuable insights from Big Data

Taking the use of Big Data to the next level

DIGIT Directorate-General for Informatics

DG Connect Directorate-General for Communications Networks, Content and Technology

Instructions for the live webinar:



This is an interactive session. There will be time for questions and answer throughout the presentation via Slido. We hope you will share your views.



Click on *Connect audio* to hear the presenters but please mute your microphones when you are not speaking.

Please note that this webinar will be recorded.



Welcome to the live BDTI webinar

Agenda for today

- Introduction to the CEF (*3 min*)
- 2 BDTI in a nutshell (10 min)
- BDTI Service Offering and how to get started (10 min)
- 4 Municipality of Milan Pilot Showcase (10 min)
- 5 City of Florence Pilot Showcase (*10 min*)
- 6 BDTI Service Architecture (5 min)
- **7** Security & Governance (*5 min*)
- 8 Q&A section (10 min)



BDTI

01

Introduction to the CEF



How can CEF Digital help you

Our mission is to increase the interconnection between trans-European networks, by helping public administrations, businesses and citizens fully benefit from what digital has to offer.

We promote the adoption of common digital standards by:

- Providing **technical support** to Public Administrations and businesses in their digital transition;
- Helping them develop secure, interoperable digital services;
- Providing funding to projects that can contribute to a more connected Europe;

This support package comes in the form of **Building Blocks**.





Meet the Building Blocks

Find the one you need



Big Data Test Infrastructure

Explore and experiment with big data for improved performance and decision making.



elD

Allow citizens to prove who they are across borders, making it easier to access online services in another EU Member State



Context Broker

Gather, manage and share context data, in real-time, throughout Europe



eDelivery

Exchange online data and documents reliably and securely



eArchiving

Facilitates the preservation, migration, reuse and trust of your data.



eSignature

Create and verify electronic signatures between businesses and EU citizens



European Blockchain Services Infrastructure

Harness the power of a Europeanwide network of blockchain services, increasing trust through data security, privacy and transparency..



Once Only Principle Re-use data held by Public Administrations



elnvoicing

Promote the implementation of the European standard for electronic invoicing across border



eTranslation

Use machine translation to translate your documents and web content into any official EU language, and many more



How to use a Building Block?

There are 3 options: buy, build or reuse and you can always co-develop your solution with other parties.

Buy

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Buy a compliant, interoperable solution from the market.

Build

Build an EU-compliant solution from scratch based on Building Block standards. We'll help you test it for compliance and interoperability.

Reuse

Reuse a sample software available through CEF Digital.

Whatever you choose, the relevant CEF Digital team will support you in implementing the Building Block into your project.



Why choose CEF Digital

Here are some of the benefits of using a Building Block in your digital project.



Faster

- The Building Blocks are mature, ready-to-deploy digital solutions;
- This saves you time and money;
- The CEF Digital website has details on a range of services available to help your Building Block implementation.



Safer

- The Building Blocks are based on open European standards, so you avoid vendor lockin;
- Our Building Block team ensures your project is **EU-compliant** and interoperable.



Future-proof

- Access a larger market thanks to interconnectivity
- Building Blocks can be used in any digital European project;
- Building Blocks are based on standards and ensure you comply with EU \regulation.



Funding

- You can visit INEA's website for more information on how to apply, or you can contact the Building Block's onboarding manager.
- Up to 75% of your costs are eligible for funding.



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02

BDTI in a nutshell



What is the Big Data Test Infrastructure

The **Big Data Test Infrastructure** will provide a set of data and analytics services, from infrastructure, tools and stakeholder onboarding services, allowing European public organisations to experiment with Big Data technologies and move towards datadriven decision making





BDTI Initiative drivers



Lack of Big Data technologies Facilitate the prototyping and launching of pilot

Lack of Big Data skills

Facilitate Big Data knowledge in public sector

Data sharing among public organisations is not yet a common practice

Provide built-in connectors/APIs and foster the sharing of data sources to better support policymaking

Risk of replicating the efforts by implementing similar projects

Support public organisations through the creation of a Big Data community for the sharing of good practices, pilot outcomes, etc.



Is BDTI for me?

Yes, if you need to experiment with big data in a safe environment.



data visualisations



BDTI Use Cases (1/2)





BDTI Use Cases (2/2)



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Main Benefits



Interoperable environments and tools that use open source technologies, ensuring their integration with other systems



High **performance** due to an environment architecture that easily scales resources needed for dealing with big data.



Scalability due to an environment architecture tailored to the required storage size and computing resources



Reliability and **availability** during data transfer and data storage



Modifiability for using big data evolving tools and technologies



Necessary **security** implementations for safe data experimentation



Share and re-use data across policy domains and organisations



Access to a **knowledge base** and **advisory** for the implementation of pilot project



Access to **insights on best practices** with big data projects and other pilots



Implement a free of charge pilot project



BDTI

03

BDTI Service Offering and how to get started



How to get started with BDTI Get familiar with **Define your data** Submit your **Elaborate your Pilot project** Test Start the pilot **"BDTI PILOT** business and **BDTI services** analytics use and gain insight approval environment set request" technical need case up The functional team **Big Data Test** Request to use BDTI by will work with you on Build your BDTI use Infrastructure offers a submitting an **online** the elaboration of your case. The support team The BDTI technical The users can safe environment to form. The user business case to ensure is available to guide the team will set-up your experiment with data experiment with Big provides information that it fits within the The European users through the tailored cloud-based on the test Data technologies and on the online form in CEF requirements, Commission will give a process of defining infrastructure provided data analytics order to clarify the pilot while our technical final validation to run to prototype Big Data their organisation's use environment so that by BDTI and share any solutions before team will design your objective (general the pilot project. lessons learned on our case, as well as to you can start with your deploying them in your summary, short **BDTI test environment** clarify any preliminary big data experiments. Community portal own production description and any which is tailored for questions environment supporting evidence) your specific technical needs



BDTI Service Offering





How to submit a BDTI pilot request (1/2)

Access to the **BDTI homepage** (<u>https://ec.europa.eu/cefdigital/</u> wiki/display/CEFDIGITAL/Big+Da <u>ta+Test+Infrastructure</u>) and click on the "**REQUEST BDTI PILOT**" section.



To access the BDTI service desk, you will need to create an **EU login account**, entering your email address and filling in the form with the required information.

> CEF Digital requires you to authenticate Sign in to continue



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Help for external users



How to submit a BDTI pilot request (2/2)

3

Once you have filled in the form, you will receive an email to set your EU **account password** and complete your registration. Now you will be able to access to the BDTI service desk, inserting your password, putting "Password" as verification method and clicking on Sign in.

	Welcome	
	(External)	
Sign in wit	h a different e-mail address?	
Password		
Lost your pasawor	<u>d?</u>	
Choose your ver	ification method	_
Password		~
	Sign in	

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Once registration is complete, click on **BDTI PILOT REQUEST**, and fill in the form to submit your request.

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BDTI Pilot request

Service Desk -Big Data Test Infrastructure

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Use cases acceptance criteria

Business criteria

 Potential users: Member State or public administration at national level, regional or local level

• Clear value added: Business and technical

• Clear contact point for the entire pilot

Functional criteria

- Pilot duration: 6 months
- Pilot use cases: (only use case in scope)
- Resource usage limit: based on CEF budget
- Skills/Maturity level: adequate skilled resources and/or level of maturity on the big data subject
- Pilot BDTI geographical distribution/ resource allocation



Case studies of ongoing pilots

Conselleria de Sanitat (CS)

Conselleria de Sanitat (CS) is the Health Public Administration, belonging to the Comunidad Valenciana (CV) Regional Government and it provides health services for all **5.2 million people** in the region. They needed a tool capable of analysing and synthetising the huge quantity of scientific clinical articles coming from different sources: PubMed.gov (more than 30M, and 1M coming every year) and the 100.000 + clinical articles Covid-19 related generated in the first 6 months of pandemic.

Municipality of Milan

The Municipality of Milan wants to analyse the **movements of people before and during the lock-down period**, in order to predict the future flow of the citizens and assess which areas will be more impacted by the full release of the current restrictions related to Covid-19.The available data collected from Telco operators were used to create a dashboard showing the most crowded areas of the city in the period before, during and after the lockdown.

City of Florence

The main goal of the Municipality is to perform a **cross correlation between the multiple datasets** available within the city to understand how people were and are moving between the different districts, to then derive precious insights about the most and the less crowded neighborhoods during and after the lockdown and about **how services can be relaunched to foster cultural activities and events.**

How BDTI is helping

BDTI is supporting Concelleria de Sanitat with advanced **data visualization** and **text mining** tools to help **extracting the knowledge contained in the documents**, supporting clinicians and managers in their clinical practices, management process and day-to-day work in fighting the virus.



GENERALITAT

VALENCIANA

BDTI is supporting the Municipality of Milan with a scalable virtual environment capable to perform **descriptive**, **predictive and time-series analysis**. Inside the platform, Telco data can be correlated with on premises data about commercial activities, schools and universities to analyse the future flows of the citizens.



BDTI is supporting the City of Florence with predictive, descriptive and time-series analysis on multiple datasets collected **before, during and after the Covid-19 pandemic** such as: public wifi sensors, parking and geo-referenced data of people movements (i.e. tourists).



Want to learn more?

If you want to learn more about BDTI pilots, please visit **BDTI Community Portal**

https://ec.europa.eu/cefdigital/wiki/display/BDUC /Big+Data+User+Community+Home







Q&A time



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Municipality of Milan Pilot Showcase





Elisa Bellistri

SIAD Management Instructor, Analytics Data Science Unit

Municipality of Milan



CEF Digital Connecting Europe

Agenda

- Data governance in the city of Milan
- Beyond the Covid 19 emergency
- Use of BDTI Platform
 - First part results
 - o Second part aims and preliminary data
- Next steps



Who we are



Data Management and Integration Division

• Four units composing the division

Analytics and data science unit Main responsibilities

- Managing data and metadata, data governance and support to data driven decisional process, oriented to citizens and city users
- Support to the Chief Technology Officer for the management and analysis of big data

AREA GESTIONE E INTEGRAZIONE DATI





Beyond Covid-19 emergency



Measures to contrast the pandemic emergency considerably changed Milan city configuration and habits of the people.

The pandemic-period **organization of work, education and commercial activities** suggested a new way to redefine the use of roads and public spaces, to increase non-polluting mobility (walking, cycling, soft mobility) and to develop areas that will allow commercial, recreational, cultural, and sporting developments, while respecting the appropriate physical (but not social!) distances.

Prospecting a closer and closer resolution of the pandemic period, what remains is a renovated idea of the city, where probably some habits definitely changed.

A huge impact of the pandemic period was in particular related to:

- Traffic and mobility
- Open spaces, parks, open air activities

New green habits and projects



With bars, restaurants and other spaces closed, a lot of people poured on public parks and gardens.

On the other hand, new squares and public places are planned to increase the green space amount of the city.





Flow of people during the ongoing pandemic period



Through the collaboration with two of the main Telco companies in Italy, we were able to visualize the people movements within and outside the city during the first lockdown period.





First part of BDTI project



In the first part of the project, we explored the possibility to integrate different dataset shaped on different granularity of the city zones.

The aim of this part was to perform a quality assessment on the available data and test the possibility of integration between different dataset.









Origin NIL - toward rest of the city



Evolution of BDTI project



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In the following of the project, the aim is to identify specific use cases of the city, in order to populate the integration algorithm with both static parameters and dynamic dataset.

The final goal is to develop a machine learning algorithm that not only calculates the correlation between the different variables, but also would be able to make forecast of the dynamic part of the dataset.





BDTI opportunities

Mılano

- Experimenting new ways to approach data, in particular experiment ML algorithm.
- Knowing how other municipalities or groups use the platform. Develop a synergic approach also through partnership with other municipalities (collaboration with the municipality of Florence)
- Sharing knowledge and ideas with other BDTI partners, in order to improve new methodologies of data analysis, using the state of art in the big data analysis tools.



Next Steps

- Construction of a ML predictive model, based on integration of different dataset
- Developing of advanced tools for data integration and management
- Analysis results sharing with other groups and municipalities



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City of Florence Pilot Showcase





Agenda

- Introduction
- Motivation
- Use of BDTI Platform
 - \circ Analysis
 - o Results
 - Data-driven decision
- Next steps



Introduction



Over the years, the Municipality of Florence has been very active in collecting data coming from the City and during the last years (since 2015), from the Smart City.



... that is BDTI



Introduction





Introduction





The Pandemic has been a period for further specific analyzes that **found interesting work material in the data of the smart city** that has allowed us conduct advanced analysis on the impact of restrictions on people, and more...



Motivation

Gittà di FIRENZE

The goal of the pilot was to use some significant city data to monitor, analyze and make assumptions over the pandemic evolution.



This is an ongoing project yet. The project aimed at describing the city at all stages of the pandemic event, including a recovery phase that has not been reached yet.



Analysis



In particular:

People behaviour

People presence and preferred city centre places through WiFi data analysis Trend and PY comparison

Vehicle trend

Variations about Indoor car parking lots occupancy trend and vehicle traffic flow inside the LTZ

Tourists and venues

Nights spent in Florence, by structure and type of accomodation. 2020 vs 2019 comparison.





Results

PEOPLE





VEHICLES

park_name	gennaio	febbraio	marzo	aprile	maggio	giugno	luglio	agosto	settembre	ottobre	novembre	dicembre
Alberti	-14,87%	18,94%	25,37%	37,88%	13,43%	-1,23%	0,75%	-1,87%	-13,42%	-13,91%	-7,90%	-18,219
Parterre	11,08%	6,48%	-1,70%	-11,34%	-12,82%	-5,37%	-2,46%	4,79%	6,95%	9,72%	-15,92%	-0,049
Oltrarno	-2,61%	24,52%	-0,39%	-7,29%	-18,67%	-10,86%	-10,21%	2,50%	3,50%	-4,53%	-19,96%	-14,819
SMN	2,89%	-1,40%	-16,08%	-24,05%	-17,52%	-13,80%	-13,94%	-1,89%	-0,76%	1,85%	-14,22%	-18,789
Meyer	-8,85%	-1,33%	-27,72%	-31,07%	-21,69%	-23,44%	-14,74%	-77,40%	0,04%	-4,97%	-8,42%	51,309
Binario 16	42,28%	55,49%	-20,03%	-31,88%	-28,93%	-17,03%	-19,24%	1,33%	-14,25%	-30,11%	-69,38%	-57,829
PortaalPrato	6,09%	19,15%	-36,55%	-31,62%	-40,35%	-38,80%	-28,93%	-9,04%	-11,51%	-21,88%	-31,39%	-31,839
Beccaria	9,36%	21,07%	-38,47%	-59,42%	-48,09%	-20,26%	-17,99%	-23,01%	-4,34%	-18,84%	-41,59%	-42,959
Careggi	29,45%	23,31%	-50,11%	-62,04%	-51,87%	-22,71%	-15,50%	-31,82%	14,99%	-55,75%	-46,59%	-47,469
PalGiustizia	-32,28%	-25,87%	7,80%	17,58%	4,07%	-37,88%	-37,80%	-59,00%	-49,97%	-31,17%	-21,65%	-23,239
SAmbrogio	2,37%	9,73%	-50,61%	-67,24%	-52,23%	-18,97%	-33,56%	-3,84%	-11,41%	-14,97%	-48,10%	-43,489
SLorenzo	-27,33%	-3,31%	-73,64%	-89,63%	-75,33%	-54,49%	-52,40%	-35,60%	-31,05%	-24,33%	-69,32%	-52,679
FortezzaFiera	-8,22%	3,53%	-61,10%	-74,11%	-70,61%	-81,88%	-69,10%	-39,58%	-58,90%	-48,94%	-59,52%	-48,629

VENUES

Туроlоду	Nights (%var over 2019)
Apartments	-78,8%
Others	-59,7%
Hotels	-79,7%
B&Bs	-75,7%
Hostels	-77,5%
Tot	-78,7%



Data-driven decision







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Next steps

ML & AI

- switching analysis into prediction
- Using BDTI to experiment Machine Learning techniques applied to our data

Collaboration and sharing

- Ongoing collaborations with other partners (e.g. Milan) in order to think and develop new application scenarios
- Join forces to achieve bigger impact results
- Share data and compare results



"THE CITY OF TOMORROW"

A city where data are turned in useful information in order to:

- Make citizens' life easier
- Support industries and the growth of local economy



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BDTI Service Architecture



General BDTI service offering





Analytic Workbenches

An analytics workbench empowers users with the ability to autonomously produce and publish insights, mainly through self-service data preparation and visual data discovery tools.



WorkSpaces

Connect to a full-featured Windows Desktop environment through a remote client. Jupyter notebooks, Rstudio, KNIME Analytics, Anaconda are available and can be used for processing, analyzing and visualizing data.

- A Virtual Desktop as your Analytics Workbench, perform ad-hoc analysis with Jupyter notebooks, KNIME Analytics or RStudio.
- Access data from Database &
 Data Lake solutions
- Store processed data from Database & Data Lake solutions
- Visualize analysis with Jupyter, Rstudio or your favorite plotting library.

Data Science Virtual Machine

Connect to a full-featured Ubuntu 18.04 LTS Desktop environment through your browser. Jupyter notebooks, RStudio Server or a Terminal session can be accessed securely from your browser.

- A DSVM as your Analytics Workbench, perform ad-hoc analysis with Jupyter notebooks or RStudio.
- Access data from Database & Data Lake solutions
- Store processed data from Database & Data Lake solutions
- Visualize analysis with Jupyter or Rstudio
- Execute jobs on Spark/Hive cluster with Jupyter sparkmagic kernels



Data Lake Solutions

A Data Lake is a repository of data stored in its raw format. It is the main starting place for self-service analytics.

Typically, Data Lakes store large volumes of information, classified as Big Data.

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Object Storage

Amazon S3 is an object storage solution that stores objects up to 5 TB in buckets. In your pilot you can upload data to your S3 bucket(s) and structure them accordingly in folders and subfolders. You can upload as many objects as you want in Amazon S3, storage capacity will automatically scale.

- Use object storage as your primary storage for raw data (data lake solution)
- Starting point for big data analytics

Access object storage from other BDTI resources such as a Data Science Virtual Machine or Spark/Hive Cluster





Big Data Analytics Solutions

Analyzing large data sets requires significant compute capacity that can vary in size based on the amount of input data and the type of analysis.

Specialized tooling is therefore also necessary.

Managed Spark/Hive Cluster

Using open-source tools such as Apache Spark and Apache Hive coupled with Object Storage enables performing big data analytics on vast amounts of data.

A Spark/Hive cluster is implemented with Amazon EMR which allows leveraing EMRFS, an S3 interface for Hadoop workloads

- Perform big data analytics on large amounts of data
- Leverages the Hadoop ecosystem, an open-source framework for distributed processing and big data analytics
- Execute Spark and Hive jobs on HDFS or Object Storage (Amazon S3)
- Leverage the Spark API for advanced analytics and processing
- Leverage Hive for Big Data warehousing







Database Solutions

Database systems are the most well-known and standardized solutions for data storage and querying. Different flavors are available depending on the use case.

Relational Database

Uses open-source relational databases such as MySQL and Postgres.

Relational databases are implemented with Amazon RDS.



- Perfect fit for most transactional and analytical processing (OLTP & OLAP cases)
- Perform flexible SQL queries to extract and store data
- Can be scaled depending on the needs

Document Store

Leverage the NoSQL paradigm to store data as a collection of documents to allow further scaling of your data storage solution.

Document stores are implemented with Amazon DocumentDB.



- NoSQL solution, does not comply with the ACID constraints to allow better performance and scaling for specific use cases.
- Stores data as a colletion of documents.
- Query data with a Mongocompatible API.



Search & Analytics Solutions

Search & Analytics solutions provide users with the ability to perform search queries on large amounts of text documents and in addition analyze its content.

Elasticsearch & Kibana

Use an open-source search engine to perform text search and analytics on large collections of documents. Visualize insights with Kibana.

Elasticsearch & Kibana is implemented with Amazon Elasticsearch Service

- Search and analytics engine for performing real-time search in text-based data.
- Graphical user interface for visualization and querying (Kibana)
- Operational analytics (log analysis).





AI Solutions

Al Solutions are specialized tools and frameworks to provide users with the ability to develop and publish artificial intelligence in the form of Natural Language Processing, Machine Learning, Data Mining and Predictive Modeling.

Machine Learning Platform (h2o.ai)

Use an easy-to-use open-source platform to train machine learning models on your data.

Machine Learning Platform is implemented with h2o.ai

- Supports the most widely used statistical & machine learning algorithms (including gradient boosted machines, generalized linear models, deep learning and more).
- Use H2O Flow, an open-source user interface for H2O. It is a web-based interactive environment that allows you to combine code execution, text, mathematics, plots, and rich media in a single document



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General BDTI service offering





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07

Security & Governance



Common cloud concerns



Who else can access my data?

BDTI keeps all data of your pilot logically separated, in European data centers

Can I put my data on the cloud contractually?

The European Commission has an agreement with cloud vendors that should cover most NDA requirements

Is the cloud not difficult to use and understand?

The BDTI team will abstract most of the technical details away, and provides extensive support during the onboarding process

Will I be targeted by cyberattacks?

The team works closely together with the major cloud vendors to curate a secure environment at all times. Real-time monitoring and clear response protocols allow us to swiftly detect and respond to issues.



BDTI Security & Governance



account.

be authenticated and authorized. Data is encrypted in-transit and at-rest.





Q&A time



Ready to get started?

Reach out to us to learn more!

Visit us at https://ec.europa.eu/cefdigital/bdti

